

May 4, 2020: South Hills Endoscopy Center Reopening Announcement

As of April 27, 2020, the Pennsylvania Government has lifted the ban on elective procedures. South Hills Endoscopy Center is open for elective procedures effective May 4, 2020. There are some precautions that we must now include in our procedural protocol.

Safety is our number one concern and no concern is too small. With added patient screening, sanitation/disinfecting, reducing patient traffic, increasing patient distancing and personal protective equipment (PPE) donning, we ask all of our patient for their patience.

Please be aware of the following guidelines we MUST adhere to in order to protect our patients and our staff:

- Upon making an appointment, our scheduling staff will guide you through the process of protection.
- You are asked to call to speak with our staff if you have any changes in your health status prior to your scheduled procedure.
- The Centers doors are now locked at all times so when you arrive for your procedure, you will be asked to call the phone number posted on the front door for access.
- A staff member will greet you at the door and will guide you through our entry and screening process. You will be required to wear an ear loop mask at all times while in the facility.
- Visitors are not permitted into the facility for any reason except if they are the patients legal representative that is needed for consent of the procedure.
- Sanitation and Disinfection are a regular and normal process throughout our facility, however, we have included additional safe guards for our patients and staff safety in this phase of potential virus exposure.
- All of our staff is screened daily and wear PPE for everyone's protection.

Again, our patient's and our staff's safety is our number one concern. We are following all guidance from the PA Department of Health and CMS and are constantly updating our practices to ensure the best possible way to prevent potential virus exposure.

Thank you for your cooperation and support,

South Hills Endoscopy Center physicians and staff